



Australian
INSTITUTE of SOCIAL RELATIONS
National Provider Code: 102358

Qualification Information Brochure

CHC32015 Certificate III in Community Services



Learning Mode
Blended Learning



Location
SA



Weekly study hours
5



Face to face days
12



Duration
12 months

Overview

Do you have great people skills? Do you have a passion for helping others? Do you want to make a difference?

Our Certificate III in Community Services is your path to a rewarding and worthwhile career in community services. Your knowledge and skills will equip you to contribute to social change in community settings and community-based programs. Under the direction of others, you will be able to help individuals and community groups from all backgrounds and with diverse needs.

You will learn from experienced practitioners who will support you at every stage of your learning.

You will be able to work at your own pace, in a flexible blended learning environment that allows you to balance your studies with your other commitments.

Our knowledge, experience and reputation will ensure you graduate ready to secure employment in this important field.

Places are limited! [Book a call HERE](#) with a Training and Education Advisor and explore all your options!

Learning Outcomes

This course will give you the skills and knowledge to work effectively in community support roles. You will be able to:

- communicate effectively with people from diverse backgrounds
- respond appropriately to clients needing assistance
- refer clients to specialist services and support when needed
- follow safe work practices
- manage personal stressors in a work environment
- work legally and ethically.

Entry Requirements

All applicants will be assessed for suitability. Each applicant is required to undertake an online language, literacy and numeracy (LLN) assessment. The online LLN tool is designed to assess your Language, Literacy (understanding how to use reading, writing, listening and speaking for a purpose and in context) and Numeracy skills.

This short test will give the Institute insight to the right level of study for you. After the test, you will have time to review the results and discuss enrolment with our Enrolments & Training Coordinator.

Employment Opportunities

Graduates will be qualified to work in entry level positions in a variety of community services settings. This could include community work, aged care, disability work, mental health, drug education, youth work and more. Common job titles include:

- Case Worker
- Prevention Worker
- Home-Based Care Worker
- Disability Worker
- Community Services Worker
- Welfare Worker
- Early Intervention Worker

The Federal Government estimates that the demand for welfare, recreation and community arts workers will be very strong over the next 5 years. See joboutlook.gov.au

Units of Study & Units of Competency

Unit of Study 1: The world of work

Units of Competency:

- CHCLEG001 Work legally and ethically
- HLTWHS002 Follow safe work practices for direct client care
- CHCPRT001 Identify and respond to children and young people at risk

Unit of Study 2: Communication, diversity and interacting with others

Units of Competency:

- CHCCOM005 Communicate and work in health or community services
- CHCDIV001 Work with diverse people
- CHCADV001 Facilitate the interests and rights of clients

Unit of Study 3: Responding to issues in community work

Units of Competency:

- CHCCCS004 Assess co-existing needs
- CHCDFV001 Recognise and respond appropriately to domestic and family violence
- CHCMHS001 Work with people with mental health issues

Unit of Study 4: Frontline responses

Units of Competency:

- HLTWHS006 Manage personal stressors in the work environment
- CHCCCS016 Respond to client needs
- CHCCOM001 Provide first point of contact

Duration and Delivery Mode

12 Months Full-Time.

Blended learning: mix of online learning and face-to-face classroom sessions.

Please see 2021 [Delivery Schedule](#) for dates of all Modules and face-to-face sessions.

This program has 12 face to face classroom contact days. This program is equivalent to approximately 5 hours of study per week. Students will also be required to undertake self-directed learning online outside of classroom delivery.

Location

This course is delivered online, in its majority, with face-to-face classroom sessions. Required in-person classroom sessions are delivered in Adelaide (Hindmarsh).

This program has 12 face to face classroom contact days. Students will also be required to undertake self-directed online learning outside of classroom delivery.

Please see 2021 [Delivery Schedule](#) for dates of all Modules and face-to-face sessions.

Work Placement Requirements

None

Recognition of Prior Learning (RPL)

RPL credit may be granted for relevant prior study.

Students seeking recognition for all or part of a qualification must complete the online AISR [Recognition Application](#) at least 14 days before the start of the course.

Tuition Fee, Payment Options, Loans

Full Fee: \$3,500.

Subsidised Fee: \$850 ([total fee](#) reduces to \$850, if you are eligible for SA Government subsidy). This course is subsidised through the South Australian Government. Eligibility and subsidy criteria apply. To check your eligibility visit www.skills.sa.gov.au.

See our [Schedule of Fees](#) for key dates and payment options.

All enquiries regarding tuition fees and payment schedules should be directed to info@aisr.edu.au.

Enquiries & Enrolments

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