

Working with Interpreters

Course Overview

Focus area	Diversity
Length	Half day
Who is it for?	Anyone in a service delivery role
Key Outcomes	Effective communication, increase access and equity

Course Description

Learn practical information about how to engage with interpreters effectively when providing services to people from Culturally and Linguistically Diverse (CALD) backgrounds and develop ways to increase support and access for your clients. This training ultimately aims to increase participants' knowledge, skills, and confidence to improve service outcomes.

Participants will learn:

- An overview of an interpreter's role.
- Industry codes of practice and ethical issues that may arise.
- How to assess the quality of an interpreting service and provide appropriate feedback.
- How to address the challenges that may arise.
- How to maintain control and leadership during a session with interpreters.

Student Feedback

"My world view has expanded. Thank you."

Enrolment Information

Dates	May 31, 2022
Time	9.30am – 12:30pm
Venue	The Institute 49a Orsmond Street, Hindmarsh
Cost	Free

Enquiries & Enrolments

info@aisr.edu.au | (08) 8245 8100 | www.socialrelations.edu.au