



## CHC42015 Certificate IV in Community Services

This course is subsidised through S.A. Government. Eligibility and subsidy criteria apply. To check your eligibility visit [www.skills.sa.gov.au](http://www.skills.sa.gov.au) **This course is delivered in Adelaide only.**

### Overview

This qualification reflects the role of community service workers who design and deliver person-centred services to individuals and/or groups. Workers may provide support, advocacy or interventions to individual clients, groups or communities across a range of services.

Key issues common to all areas of community work such as, mental health, family and domestic violence and working with diversity are covered. The electives chosen for this training program reflect the skills and knowledge required by workers to provide effective frontline responses.

### Work Placement Requirements

To achieve competency for this qualification, 50 hours of on-the-job learning and assessment must be completed.

A current Working with Children check (within the last 12 months) is required before commencing work placement.

### Entry Requirements

There are no entry requirements for this qualification.

### Language, Literacy and Numeracy (LLN) Assessment

All applicants will be assessed for suitability and are required to undertake an online language, literacy and numeracy (LLN) assessment.

### Employment Opportunities

Over 50 occupations fall under the community work banner including intake, support, case work, crisis intervention, team management and advocacy. Community Services sector roles include:

- Caseworker
- Family Advisor / Intake worker
- Client Services Officer
- Community Development worker

The number of Welfare Support Workers grew moderately over the past 5 years and is expected to grow very strongly over the next 5 years: from 46,700 in 2018 to 52,100 by 2023 (Source: [Job Outlook, Australian Government](#)).

### Tuition Fee

Full Fee: \$5000 | Participants eligible for S.A. Government subsidies: \$1000 (Tuition Gap Fee)

### Duration

12 months



## Delivery Mode

Blended learning – Online and compulsory classroom sessions

## Study Requirements

This program has 12 face to face classroom contact days. This program is equivalent to 5 to 10 hours of study per week.

Students will be required to undertake self-directed learning outside of classroom delivery.

## Course Overview

Dates	Unit of study	Units of competency
10 February to 3 April 2020	<b>The world of work</b>	CHCLEG001 Work legally and ethically HLTWH003 Maintain work health and safety CHCPR001 Identify and respond to children and young people at risk
14 April to 5 June 2020	<b>Communication, diversity and interacting with others</b>	CHCDIV001 Work with diverse people CHCCOM002 Use communication to build relationships CHCPR001 Develop and maintain networks and collaborative partnerships CHCADV001 Facilitate the interests and rights of clients
15 June to 7 August 2020	<b>Responding to issues in community work</b>	CHCDEV001 Confirm client developmental status CHCCCS004 Assess co-existing needs CHCDFV001 Recognise and respond appropriately to domestic and family violence CHCMHS001 Work with people with mental health issues
17 August to 9 October 2020	<b>Frontline responses</b>	CHCINM002 Meet community information needs CHCCOM001 Provide first point of contact CHCPR003 Reflect on and improve own professional practice BSBINM301 Organise workplace information

Please note you have 12 months to complete your Work Placement from the completion date of your final Unit of Study (please refer to your timetable).

## Prior Recognition of Learning (RPL)

You may be eligible for recognition of prior learning (RPL) for this qualification. Please see our website for more details.

## Qualification Pathways

Eligible to undertake a Diploma qualification.

## Enquiries & Enrolments

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