



CHC32015 Certificate III in Community Services

This course is subsidised through S.A. Government. Eligibility and subsidy criteria apply. To check your eligibility visit www.skills.sa.gov.au **This course is delivered in Adelaide only.**

Overview

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services under the direction of others.

This training aims to provide participants with the skills and knowledge to:

- Respond to clients and identify presenting needs
- Refer to services and provide support and assistance

Work Placement Requirements

There are no work placement requirements for the CHC32015 Certificate III in Community Services.

Entry Requirements

There are no entry requirements for this qualification.

Language, Literacy and Numeracy (LLN) Assessment

All applicants will be assessed for suitability and are required to undertake an online language, literacy and numeracy (LLN) assessment.

Employment Opportunities

Community Services sector roles include:

- support worker
- caseworker
- client contact officer
- or community development worker in a paid or voluntary capacity

The number of Welfare Support Workers grew moderately over the past 5 years and is expected to grow very strongly over the next 5 years: from 46,700 in 2018 to 52,100 by 2023 (Source: [Job Outlook, Australian Government](#)).

Tuition Fee

Full Fee: \$3500 | Participants eligible for S.A. Government subsidies: \$850 (Tuition Gap Fee)

Duration

9 months

Delivery Mode

Blended learning – Online and compulsory classroom sessions



Study Requirements

This program has 12 face to face classroom contact days. This program is equivalent to approximately 5 hours of study per week. Students will also be required to undertake self-directed learning outside of classroom delivery.

Course Overview

Dates	Unit of study	Units of competency
10 February to 3 April 2020	The world of work	CHCLEG001 Work legally and ethically HLTWHS002 Follow safe work practices for direct client care CHCPRT001 Identify and respond to children and young people at risk
14 April to 5 June 2020	Communication, diversity and interacting with others	CHCCOM005 Communicate and work in health or community services CHCDIV001 Work with diverse people CHCADV001 Facilitate the interests and rights of clients
15 June to 7 August 2020	Responding to issues in community work	CHCCCS004 Assess co-existing needs CHCDFV001 Recognise and respond appropriately to domestic and family violence CHCMHS001 Work with people with mental health issues
17 August to 9 October 2020	Frontline responses	HLTWHS006 Manage personal stressors in the work environment CHCCCS016 Respond to client needs CHCCOM001 Provide first point of contact

Prior Recognition of Learning (RPL)

You may be eligible for recognition of prior learning (RPL) for this qualification. Please see our website for more details.

Qualification Pathways

Certificate IV or Diploma level, such as the Certificate IV in Community Services.

Enquiries

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Enrolments

www.socialrelations.edu.au