Introduction to Cultural Diversity | Webinar

This webinar will discuss how to communicate meaningfully to solve problems and improve outcomes for customers/clients, by adopting an open-minded and curious manner.

Topics covered in this webinar:

- Strategies for communicating effectively with people from culturally and linguistically diverse backgrounds
- Common misconceptions and barriers to effective communication
- Using interpreters for best client outcomes.

Explore the current Australian cultural landscape, understand how you personally interact in a culturally-diverse environment, and learn strategies and actions that increase your ability to work effectively in cross-cultural teams and environments.

This training is aimed at workers delivering frontline services in the human services sector.

When: Monday, 3 June | 10.00am - 11.00am

Venue: Online

Cost: Free

Enrol: https://bit.ly/2RRkmhZ

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