

Diploma of Financial Counselling CHC51115

This is an online course - no classroom attendance is required.

Overview

This qualification reflects the role of financial counsellors working in a variety of agencies that meet the requirements for the Australian Securities and Investments Commission (ASIC) exemption from a financial services or credit licence under ASIC class order 10/1063. Financial counsellors work across a variety of metropolitan, rural and remote settings.

All financial counsellors have specialist knowledge of legal remedies and options to manage debt and financial difficulty and are advocates who work in a model of social justice and client empowerment.

This qualification is not related to the work performed by financial planners or financial advisers whose role is to provide clients with strategies to address their investment options and require a financial services licence for their work under the National Consumer Credit Protection Act 2010. This qualification is also not appropriate for financial capability workers.

This qualification does not refer to therapeutic counselling. However, a recognition of, and an ability to work within a counselling framework and the way in which other issues may interact with financial issues is highly relevant to financial counselling practice. Psychological issues, which affect individuals, families and groups such as gambling, substance abuse, child abuse and mental or physical health problems require informed responses from financial counsellors and referral to appropriate professional support.

Though this course structure does not address the specific learning and assessment requirements for Rural Financial Counsellors, this option is available. Please contact us for further information.

Work Placement Requirements

Students are required to complete 220 hours of structured workplace learning (on-the-job).

A current Working with Children check (within the last 12 months) is required before commencing work placement.

Entry Requirements

To gain entry into CHC51115 Diploma of Financial Counselling it is recommended that candidates have sufficient relevant work experience to indicate likely success at this level of qualification in a job role involving:

- The self-directed application of knowledge with substantial depth in some areas
- The exercise of independent judgement and decision-making
- The application of relevant technical and other skills

All applicants will be required to undertake a suitability interview with the course coordinator.

Employment Opportunities

Upon successful completion of this qualification, participants can be employed as a financial counsellor in a range of organisations and settings, including non-government agencies in community settings across urban, regional and rural sectors.

Tuition Fee

\$8,000

**This qualification is on the approved list of courses for Vet Student Loans (VSL).*

To check your eligibility:

<https://www.education.gov.au/vet-student-loans>

Delivery Mode

Online

Study Requirements

This program is equivalent to 10 to 15 hours of study per week. Students will be required to undertake self-directed learning outside of classroom delivery.

Prior Recognition of Learning (RPL)

You may be eligible for recognition of prior learning (RPL) for this qualification. Please see our website for more details.

Qualification Pathways

Participants may be eligible to undertake further qualifications at Advanced Diploma or Graduate Diploma level.

Please note you have 12 months to complete your Work Placement from the completion date of your final Unit of Study (please refer to your timetable).

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Dates	Unit of study	Units of competency
7 February to 29 April 2022	Counselling in Financial Counselling	CHCCSL001 Establish and confirm the counselling relationship CHCCSL002 Apply specialist interpersonal and counselling interview skills CHCCSL003 Facilitate the counselling relationship and process CHCCSL007 Support counselling clients in decision making process
9 May to 15 July 2022	Technical Skills and Knowledge in Financial Counselling	CHCFIN001 Facilitate the financial counselling process CHCFIN002 Identify and apply technical information to assist clients with financial issues CHCFIN003 Develop and use financial counselling tools and techniques CHCLEG002 Interpret and use legal information
25 July to 30 September 2022	Client's Interests, Rights and Needs	CHCADV001 Facilitate the interests and rights of clients CHCADV005 Provide systems advocacy services CHCCDE002 Develop and implement community programs CHCPRP003 Reflect on and improve own professional practice
10 October to 16 December 2022	Responding to Client Needs and Interests	CHCCCS019 Recognise and respond to crisis situations CHCDIV001 Work with diverse people CHCDFV001 Recognise and respond appropriately to domestic and family violence CHCCCS004 Assess co-existing needs CHCCSM004 Coordinate complex case requirements

Enquiries & Enrolments

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