



Certificate IV Community Services CHC42015

This course is delivered in Adelaide only.

Overview

This qualification reflects the role of community service workers who design and deliver person-centred services to individuals and/or groups. Workers may provide support, advocacy or interventions to individual clients, groups or communities across a range of services.

Key issues common to all areas of community work such as, mental health, family and domestic violence and working with diversity are covered. The electives chosen for this training program reflect the skills and knowledge required by workers to provide effective frontline responses.

Work Placement Requirements

To achieve competency for this qualification, 50 hours of on-the-job learning and assessment must be completed.

A current Working with Children check (within the last 12 months) is required before commencing work placement.

Entry Requirements

All applicants will be required to undertake a suitability interview with the course coordinator.

Language, Literacy and Numeracy (LLN) Assessment

All applicants will be assessed for suitability and are required to undertake an online language, literacy and numeracy (LLN) assessment.

Employment Opportunities

Over 50 occupations fall under the community work banner including intake, support, case work, crisis intervention, team management and advocacy. Community Services sector roles include:

- Caseworker
- Family Advisor / Intake worker
- Client Services Officer
- Community Development worker

The number of Welfare Support Workers grew moderately over the past 5 years and is expected to grow very strongly over the next 5 years: from 62,200 in 2020 to 73,300 by 2025 (Source: Job Outlook, Australian Government).

Tuition Fee

Full Fee: \$5,000

Participants eligible for SA Government subsidies: \$1,000 (Tuition Gap Fee)

Participants eligible for S.A. Government subsidies with valid concession card:

\$467.50 (Tuition Gap Fee)

Duration

12 months

Delivery Mode

Blended learning – Online and compulsory classroom sessions

Study Requirements

This program has 12 face to face classroom contact days. This program is equivalent to 5 to 10 hours of study per week.

Prior Recognition of Learning (RPL)

You may be eligible for recognition of prior learning (RPL) for this qualification. Please see our website for more details.

This course is subsidised through S.A. Government. Eligibility and subsidy criteria apply. To check your eligibility visit www.skills.sa.gov.au

The Australian Institute of Social Relations is the training division of Relationships Australia SA

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Dates	Unit of study	Units of competency
6 February to 31 March 2023	The World of Work	CHCLEG001 Work legally and ethically HLTWHS003 Maintain work health and safety CHCPR001 Identify and respond to children and young people at risk
10 April to 2 June 2023	Communication, Diversity and Interacting with Others	CHCDIV001 Work with diverse people CHCCOM002 Use communication to build relationships CHCPR001 Develop and maintain networks and collaborative partnerships CHCADV001 Facilitate the interests and rights of clients
12 June to 4 August 2023	Responding to Issues in Community Work	CHCDEV001 Confirm client developmental status CHCCS004 Assess co-existing needs CHCDFV001 Recognise and respond appropriately to domestic and family violence CHCMHS001 Work with people with mental health issues
14 August to 6 October 2023	Frontline Responses	CHCINM002 Meet community information needs CHCCOM001 Provide first point of contact CHCPR003 Reflect on and improve own professional practice BSBINS302 Organise workplace information

Qualification Pathways

Eligible to undertake a Diploma qualification

Please note you have 12 months to complete your Work Placement from the completion date of your final Unit of Study (please refer to your timetable).

Enquiries & Enrolments

admin@aisr.edu.au | (08) 8245 8100 | www.socialrelations.edu.au