

Certificate III in Community Services CHC32015 | Yorke & Mid North Regions

This course is being offered as part of the Fee Free joint initiative of the Australian and South Australian Governments for the Yorke and Mid North regions of South Australia only.

Overview

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services under the direction of others.

This training aims to provide participants with the skills and knowledge to:

- Respond to clients and identify presenting needs
- Refer to services and provide support and assistance

Work Placement Requirements

There are no work placement requirements for the CHC32015 Certificate III in Community Services.

Entry Requirements

All applicants will be required to undertake a suitability interview with the course coordinator.

Language, Literacy and Numeracy (LLN) Assessment

All applicants will be assessed for suitability and are required to undertake an online language, literacy and numeracy (LLN) assessment.

Employment Opportunities

Community Services sector roles include:

- support worker
- caseworker
- client contact officer
- or community development worker in a paid or voluntary capacity.

The number of Welfare Support Workers grew moderately over the past 5 years and is expected to grow very strongly over the next 5 years: from 62,200 in 2020 to 73,300 by 2025 (Source: [Job Outlook, Australian Government](#)).

Duration

10 months

Delivery Mode

Blended learning – Online and compulsory classroom sessions

Tuition Fee

Free for eligible participants

Qualification Pathways

Certificate IV or Diploma level, such as the Certificate IV in Community Services.

Prior Recognition of Learning (RPL)

You may be eligible for recognition of prior learning (RPL) for this qualification. Please see our website for more details.

Eligibility Requirements

To be eligible you must identify from one or more of the following groups:

- First Nations Australians
- Unemployed or at risk of unemployment
- Eligible visa holders

You must also meet other eligibility and course admission requirements including:

- Reside or work in the Mid North or Yorke Regions
- Must be able to travel to, and attend on-site days in Port Pirie
- Be an Australian or New Zealand citizen
- Be a permanent Australian resident or an eligible visa holder
- Be aged 16 years or over and not enrolled at any school.

Dates	Unit of study	Units of competency
2 October 2023 to 17 November 2023	The World of Work	CHCLEG001 Work legally and ethically HLTWHS002 Follow safe work practices for direct client care CHCPRT001 Identify and respond to children and young people at risk
27 November 2023 to 23 February 2024	Communication, Diversity and Interacting with Others	CHCCOM005 Communicate and work in health or community services CHCDIV001 Work with diverse people CHCADV001 Facilitate the interests and rights of clients
4 March 2024 to 10 May 2024	Responding to Issues in Community Work	CHCCS004 Assess co-existing needs CHCDFV001 Recognise and respond appropriately to domestic and family violence CHCMHS001 Work with people with mental health issues
20 May 2024 to 12 July 2024	Frontline Responses	HLTWHS006 Manage personal stressors in the work environment CHCCS016 Respond to client needs CHCCOM001 Provide first point of contact

Study Requirements

This program has 11 face to face classroom contact days. This program is equivalent to approximately 5 hours of study per week. Students will also be required to undertake self-directed learning outside of classroom delivery.

Enquiries

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Enrolments

www.socialrelations.edu.au

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