

Diploma of Community Services CHC52015 - Yorke & Mid North Regions

This qualification is being offered as part of the Fee Free joint initiative of the Australian and South Australian Governments for the Yorke and Mid North regions of South Australia only.

Overview

This qualification reflects the roles of community services workers involved in managing, coordinating and/or delivering of person-centred services to individuals, groups and communities.

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management, program coordination or the development of new service and program opportunities.

This qualification will ensure that areas of commonality are highlighted across community services work, including the design and development of person-centred services and programs, the management of issues related to community services work and community engagement including human resource management and supervision of others.

Work Placement Requirements

To achieve competency for this qualification, 100 hours (minimum) of on-the-job learning and assessment must be completed. A current Working with Children check (within the last 12 months) is required before commencing work placement.

Entry Requirements

To gain entry into CHC52015 Diploma of Community Services we recommend prospective students' have sufficient relevant work experience to indicate likely success at this level, in a job role involving:

- The self-directed application of knowledge with substantial depth in some areas
- The exercise of independent judgement and decision-making
- The application of relevant technical and other skills

All applicants will be required to undertake a suitability interview with the course coordinator.

Eligibility Requirements

To be eligible you must identify from one or more of the following groups:

- First Nations Australians
- Unemployed or at risk of unemployment
- Eligible visa holders

You must also meet other eligibility and course admission requirements including:

- Reside or work in the Mid North or Yorke Regions
- Must be able to travel to, and attend on-site days in Port Pirie
- Be an Australian or New Zealand citizen
- Be a permanent Australian resident or an eligible visa holder
- Be aged 16 years or over and not enrolled at any school.

Language, Literacy and Numeracy (LLN) Assessment

All applicants will be assessed for suitability and are required to undertake an online language, literacy and numeracy (LLN) assessment.

Employment Opportunities

Upon completion students will be eligible to pursue any career in community services that involves direct client work, community education or development projects. Students will graduate with a set of skills to effectively design and deliver community service programs.

Tuition Fee

Free for eligible participants

Duration

12 months

Delivery Mode

Blended learning – Online and compulsory classroom sessions (Port Pirie)

Study Requirements

This program includes 11 face to face classroom contact days. This program is equivalent to 10 to 15 hours of study per week. Students will be required to undertake self-directed learning outside of classroom delivery.

Prior Recognition of Learning (RPL)

You may be eligible for recognition of prior learning (RPL) for this qualification. Please see our website for more details.

Qualification Pathways

Participants who complete this qualification may wish to undertake the Advanced Diploma of Community Sector Management or enrol in another focus area.

Enquiries & Enrolments

admin@aisr.edu.au | (08) 8245 8100 |
www.socialrelations.edu.au

**This course is subsidised through SA Government. Eligibility and subsidy criteria apply. To check your eligibility visit www.skills.sa.gov.au*

The Australian Institute of Social Relations is the training division of Relationships Australia SA

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Dates	Unit of study	Units of competency
2 October 2023 to 17 November 2023	The World of Work	CHCLEG003 Manage legal and ethical compliance HLTWHS004 Manage work health and safety
27 November 2023 to 23 February 2024	Communication, Diversity and Interacting with Others	CHCDIV003 Manage and promote diversity CHCCOM003 Develop workplace communication strategies CHCMGT005 Facilitate workplace debriefing and support processes
4 March 2024 to 10 May 2024	Responding to Issues in Community Work	CHCCCS004 Assess co-existing needs CHCCCS007 Develop and implement service programs CHCDEV002 Analyse impacts of sociological factors on clients in community work and services CHCDEV003 Analyse client information for service planning and delivery
20 May 2024 to 12 July 2024	Case Management Foundations	CHCCSLO01 Establish and confirm the counselling relationship CHCCSLO02 Apply specialist interpersonal and counselling interview skills CHCCSM002 Implement case management practice CHCPOL003 Research and apply evidence to practice
22 July 2024 to 6 September 2024	Case Management and Practice	CHCCSM004 Coordinate complex case requirements CHCCSM005 Develop, facilitate and review all aspects of case management CHCPRP003 Reflect on and improve own professional practice

Please note you have 12 months to complete your Work Placement from the completion date of your final Unit of Study (please refer to your timetable).