



Certificate IV Community Services CHC42021

This course is delivered in Adelaide only.

Overview

This qualification reflects the role of community service workers who design and deliver person-centred services to individuals and/or groups.

Workers may provide support, advocacy or interventions to individual clients, groups or communities across a range of services.

Key issues common to all areas of community work such as, mental health, family and domestic violence and working with diversity are covered.

The electives chosen for this training program reflect the skills and knowledge required by workers to provide effective frontline responses.

Work Placement Requirements

No work placement is required for the attainment of the qualification.

Entry Requirements

All applicants will be required to undertake a suitability interview with the course coordinator.

Language, Literacy and Numeracy (LLN) Assessment

All applicants will be assessed for suitability and are required to undertake an online language, literacy and numeracy (LLN) assessment.

Employment Opportunities

Over 50 occupations fall under the community work banner including intake, support, case work, crisis intervention, team management and advocacy. Community Services sector roles include:

- Caseworker
- Family Advisor / Intake worker
- Client Services Officer
- Community Development worker

The number of Welfare Support Workers grew moderately over the past 5 years and is expected to grow very strongly over the next 5 years: from 62,200 in 2020 to 73,300 by 2025 (Source: Job Outlook, Australian Government).

Tuition Fee

Full Fee: \$5,000

Participants eligible for SA Government subsidies: \$1,000 (Tuition Gap Fee)

Participants eligible for S.A. Government subsidies with valid concession card: \$465.00 (Tuition Gap Fee)

Duration

8 months

Delivery Mode

Blended learning – Online and compulsory classroom sessions

Study Requirements

This program has 14 face to face classroom contact days. This program is equivalent to 5 to 10 hours of study per week.

Students will be required to undertake self-directed learning outside of classroom delivery.

Prior Recognition of Learning (RPL)

You may be eligible for recognition of prior learning (RPL) for this qualification. Please see our website for more details.

Qualification Pathways

Eligible to undertake a Diploma qualification.

This course is subsidised through S.A. Government. Eligibility and subsidy criteria apply. To check your eligibility visit www.skills.sa.gov.au

The Australian Institute of Social Relations is the training division of Relationships Australia SA

Certificate IV Community Services CHC42021

Dates	Unit of study	Units of competency
5 February to 5 April 2024	The World of Work	CHCLEG001 Work legally and ethically HLTWHS002 Follow safe work practices for direct client care CHCPRT025 Identify and report children and young people at risk
8 April to 31 May 2024	Communication, Diversity and Interacting with Others	CHCDIV001 Work with diverse people CHCCOM002 Use communication to build relationships CHCPRP001 Develop and maintain networks and collaborative partnerships CHCADV001 Facilitate the interests and rights of clients
10 June to 2 August 2024	Responding to Issues in Community Work	CHCDEV004 Confirm client developmental status CHCCCS004 Assess co-existing needs CHCDFV001 Recognise and respond appropriately to domestic and family violence CHCMHS001 Work with people with mental health issues
12 August to 4 October 2024	Frontline Responses	BSBINS302 Organise workplace information CHCINM002 Meet community information needs CHCCOM001 Provide first point of contact HLTWHS006 Manage personal stressors in the work environment

Enquiries & Enrolments

admin@aisr.edu.au | (08) 8245 8100 | www.socialrelations.edu.au