

WORKFORCE DEVELOPMENT COURSES MAY/JUNE 2024

Ongoing Communities of Practice

Register your interest in one or more of the following monthly small groups, facilitated by an experienced practitioner, to support collaborative learning and problem solving.

- Family Group Conferencing
- Baby Massage for Bonding
- Working Better with Nunga Kids
- Trauma-informed Complex Case Management
- Training and Assessment for newly qualified VET educators

Groups will commence with a minimum of 6 registrations. Submit your expression of interest here: <https://rb.gy/avzkt>

Self Paced Online Courses

We have a range of free and paid online courses designed especially for the community services sector.

To enrol in our online courses visit: socialrelations.edu.au/online-learning

Get in Touch to Discuss Your Training Needs

Call Sophie on 08 8245 8100
Email admin@aisr.edu.au

Working with Interpreters | 1/2 Day

Learn practical information about how to engage with interpreters effectively when providing services to people from Culturally and Linguistically Diverse (CALD) backgrounds.

Enrol: 6 May | 9.30am - 12.30pm

<https://bit.ly/494qnhh>

Cost: FREE (Normally \$125)

Safe Environments for Children and Young People | 1 Day

Learn how to recognise, report and respond to children or young people who may be at risk of harm, child abuse or neglect.

Enrol: 16 May | 9.30am - 4.30pm

<https://bit.ly/4a18fDL>

Cost: FREE (Normally \$75)

Mental Health First Aid | 2 Days

A practical and hands-on training, like a first aid course, and is delivered by Accredited MHFA Instructors.

Enrol: 13 & 14 June | 9.30am - 4.30pm

<https://bit.ly/443LqNM>

Cost: \$330

Introduction to Working with Diverse Clients | 1 Day

This course will build on existing understanding and knowledge of culture and its impact on practice and clients' outcomes.

Coming soon!

Take advantage of our courses while they are free: As of June 2024, we will be charging a fee for our courses, so get in quick while they are available at no charge. Click the enrol links to secure your place.

Enrol now!

Scan this QR code to go to our Workforce Development page to enrol, or click the enrol links above.



Be the first to know!

Scan this QR code to subscribe to our mailing list to receive our monthly training calendar and updates directly into your inbox.



Responding to Disclosures of Child Sexual Abuse | 1/2 day

In this half day workshop we will aim to develop a foundational understanding of the needs of people when they disclose child sexual abuse (CSA). We will look at the facts and figures associated with CSA in Australia and begin to explore the behaviours and responses that may be present for victims of CSA. We will explore ways in which people might make disclosures, as well as responses that help to lower feelings of shame and guilt. We will aim to equip attendees with tools and approaches to improve confidence and skills in this area.

Safe Environments for Children and Young People Refresher | 1/2 day

This refresher workshop is for workers required to report suspicions of child abuse and neglect who have completed the full training course within the last three years. It will refresh you on how to recognise, report and respond to children or young people who may be at risk of harm, child abuse or neglect.

Working Better with Nunga Kids | 1 day

Working better with Nunga kids instils a deeper understanding of how to adapt your thinking and better support Aboriginal (Nunga) children. It will help build your confidence and understanding of how to support Aboriginal children and make a positive difference to families.

This course was developed by Aboriginal workers. Facilitators share their knowledge and skills to help you develop a culturally appropriate approach to working with Aboriginal children.

Working with Interpreters | 1/2 day

Learn practical information about how to engage with interpreters effectively when providing services to people from Culturally and Linguistically Diverse (CALD) backgrounds and develop ways to increase support and access for your clients. This training ultimately aims to increase participants' knowledge, skills, and confidence to improve service outcomes.

Digital Literacy | 1/2 day

This course equips participants with essential digital skills for learning and working in the community services sector. It covers the definition and significance of digital literacy, basic computer skills, internet basics, communication tools, and software etiquette, and includes a hands-on experience with common tools like emails and teams. Participants will also learn to access and use online resources relevant to community services and navigate an eLearning environment using AISR's free online training programs.

Mental Health First Aid | 2 days

A practical and hands-on training, like a first aid course, and is delivered by Accredited MHFA Instructors. You will learn about mental health issues and problems that people face in everyday life, identify signs and symptoms that suggest a person is developing a mental illness and learn how to provide initial support for a person experiencing a mental health crisis.

Family Group Conferencing Coordinator Training | 3 hours online learning and 3 Face to Face Days

Learn how to facilitate Family Group Conferencing for families where concerns have been raised for the wellbeing and safety of a child or young person. This training teaches coordinators a strengths-based and inclusive approach, assisting families to develop an agreement on how to provide safe, permanent and stable care arrangements for their child or young person.

This course is a requirement to be considered for opportunities

as a coordinator through the state-wide Ngartuitya Family Group Conferencing Service. This training is a combination of 3 hours self-paced online learning (requirement) and 3 days of face-to-face classroom learning.

At the conclusion of the face-to-face training, students can choose to be formally assessed and awarded with two units of competency upon successful completion.

A charge of \$300 will apply for registration and assessment.

Baby Massage for Bonding | Four Online Topics and 1 Face to Face Day

This short professional development course aims to develop your skills and knowledge so that you can support parents to notice and respond to their baby's cues to enhance their nurturing relationship by providing a structured program of infant massage instruction in a group or with individual baby and parent.

This training is suitable for professionals working therapeutically with infants in the first thousand days and their caregivers, including frontline and specialist workers in homelessness and family and domestic violence services, therapeutic children's workers, reunification, and intensive family support practitioners and those in community early childhood settings.

Introduction to Working with People with Lived Experience | 1 Day

This course provides an introduction to working with individuals with lived experience. It covers understanding lived experience, empathy, effective communication, and the importance of respect and dignity. It aims to provide participants with the necessary skills and understanding to effectively work with and support these individuals.

Introduction to Working with Diverse Clients | 1 Day

This is a full day interactive workshop.

Training Outcomes:

- To build on existing understanding and knowledge of culture and its impact on practice and clients' outcomes
- To enhance understanding of the skills required to creating and sustaining effective and productive work practices

The session is a thought provoking and provides participants with opportunities to:

- Share experiences and concepts learnt throughout personal and work journey.
- Learn how competency of working with diversity is not just about good intentions.
- Absorb some food for thoughts to guide future action.
- Inspire you to be the change agent no matter what your role is.

Building Expertise Together: Workplace Trainer Community of Practice

Designed to cultivate a vibrant Community of Practice for Regional Workplace Trainers, this group will tackle common challenges collaboratively, engage in continuous professional development discussions, and participate in the creation of innovative training practices. Embrace a network of supportive peers, implement peer observation and feedback mechanisms, and reflect on experiences for ongoing improvement. This Community of Practice will provide a platform for trainers to share insights, overcome obstacles, and collectively celebrate successes, fostering a collaborative learning environment that enhances individual and collective training expertise.