

# Diploma of Community Services

## Mid-Year Intake

Make a real impact on the lives of vulnerable people, help others and make a difference.



### Overview

**This qualification reflects the roles of community service workers involved in delivering, managing and coordinating person-centred services to individuals, groups, and communities.**

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals, families and groups. Workers may also supervise other workers and volunteers and case management, program coordination or development of new service and program opportunities.

This qualification will ensure that areas of commonality are highlighted across community services work, including the design and development of trauma-informed case management to support the welfare of children, young people and their families.

### Entry Requirements

To gain entry into the CHC52021 Diploma of Community Services, we recommend prospective students have sufficient relevant work experience to indicate likely success at this level in a job role involving:

- The self-directed application of knowledge with substantial depth in some areas
- The exercise of independent judgement and decision-making
- The application of relevant technical and other skills

All applicants must undertake a suitability interview with the course coordinator.

### Study Requirements

This program includes 22 face-to-face classroom contact days and 9 online forums. This program is equivalent to 15 - 20 hours of study per week. Students will be required to undertake self-directed learning outside of classroom delivery.

### Language, Literacy and Numeracy Assessment

Applicants are required to complete a language, literacy and numeracy assessment, to ensure the program is the right fit and the right support is in place from the start.

### Tuition Fee

Full Fee: \$7,000

SA Government Subsidised Training Tuition Gap Fee: \$1,500 or \$770 with a valid concession card

### Duration & Delivery Mode

17 months. Blended learning – combines online and face-to-face. 2x 100 hour placements

### Work Placement Requirements

To achieve this qualification, students must have completed at least 2x 100 hours of work as detailed in the Assessment Requirements of units of competency. You have 12 months to complete your placement from the completion date of your final Unit of Study.

All placements must be approved by the Institute prior to commencement to ensure the required work-based learning and assessment can be completed.

### Employment Opportunities

Upon completion, students will be eligible to pursue community service careers involving direct client work with individuals, families, children and young people, supporting people to make positive changes in their lives, leading to improved personal and social well-being.

### Recognition of Prior Learning

You may be eligible for recognition of prior learning (RPL) for this qualification. Please see our website for more details.

*\*This course is subsidised through S.A. Government. Eligibility and subsidy criteria apply.*

To check your eligibility, visit [www.skills.sa.gov.au](http://www.skills.sa.gov.au)

This course is delivered in Adelaide, Berri and Port Augusta.

Dates	Unit of Study	Units of Competency
28 July to 3 October 2025	Case Management Focus	CHCCSM010 Implement case management practice CHCCSM012 Coordinate complex case requirements CHCCSM013 Facilitate and review case management
13 October to 19 December 2025	Inclusive and Restorative Practices	CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety CHCDIV001 Work with diverse people CHCDEV005 Analyse impacts of sociological factors on people in community work and services CHCCCS007 Develop and implement service programs
9 February to 17 April 2026	Navigating Complexities	CHCCCS003, Increase the safety of individuals at risk of suicide CHCCCS019, Recognise and respond to crisis situations CHCCCS004, Assess co-existing needs
27 April to 10 July 2026	Responding to Client Adversities	CHCDFV001, Recognise and respond appropriately to domestic and family violence CHCPRT025, Identify and report children and young people at risk CHCLEG003, Manage legal and ethical compliance
20 July to 2 October 2026	Counselling in Focus	CHCCSL001, Establish and confirm the counselling relationship CHCCSL002, Apply specialist interpersonal and counselling interview skills CHCPRP003, Reflect on and improve own professional practice CHCCSM009, Facilitate goal directed planning
12 October to 18 December 2026	Strengthening Professional Practice	HLTWHS003 Maintain work health and safety CHCMGT005 Facilitate workplace debriefing and support process CHCCSM014 Provide case management supervision

### Qualification Pathways

Participants who complete this qualification may wish to undertake an Advanced Diploma of Community Sector Management or enrol in another focus area.

### Enquiries and Enrolments

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