



Australian
INSTITUTE of SOCIAL RELATIONS
National Provider Code: 102358

Qualification Information Brochure

CHC51115 Diploma of Financial Counselling



Learning Mode
Online Learning



Location
Anywhere



Weekly study hours
10-15



Duration
12 months

Overview

Are you interested in the link between money management and personal wellbeing? Do you have a passion for helping people in need? Do you want to make a difference?

Our Diploma of Financial Counselling is your path to a fulfilling career working with and advocating for individuals and families struggling with finances. Your knowledge and skills will enable you to provide advice and support on legal remedies and options to manage debt and financial difficulty. Your specialist expertise will extend to consumer credit law, bankruptcy, industry hardship policies, government concession frameworks and debt enforcement practices. Your advocacy will empower your clients to take the steps they need to secure their financial wellbeing.

You will learn from experienced frontline counsellors who will support you at every stage of your learning.

You will be able to work at your own pace, in a flexible online environment that allows you to balance your studies with your other commitments.

Our knowledge, experience and reputation will ensure you graduate ready to secure employment in this important field.

Note: This qualification is not related to the work performed by financial planners or financial advisers whose role is to provide clients with strategies to address their investment options, nor for financial capability workers.

Places are limited! [Book a call HERE](#) with a Training and Education Advisor and explore all your options!

Learning Outcomes

This course will equip you with the knowledge and skills to help individuals and families struggling with financial difficulties. You will be able to:

- establish and maintain positive relationships with clients from all backgrounds
- apply the principles of structured, impartial, non-judgemental, respectful counselling
- advise clients on the relevance and impact of consumer credit law, bankruptcy, industry hardship policies,

- government concession frameworks and debt enforcement practices
- help clients clarify their financial goals, options and strategies
- help clients understand and use relevant tools, resources and techniques to manage their finances
- advocate effectively for clients
- recognise and respond appropriately to crisis situations
- work effectively within a case management framework
- reflect on and improve your own professional practice.

Entry Requirements

Successful candidates will have relevant work experience in a role involving:

- the self-directed application of in-depth knowledge
- the exercise of independent judgement and decision-making
- the application of relevant technical and other skills.

All applicants are required to undertake a suitability interview with the course coordinator.

Employment Opportunities

Graduates will be qualified to work as a financial counsellor in a range of organisations and settings, including non-government agencies, across urban, regional and rural sectors.

The Federal Government estimates that the demand for workers with counselling qualifications will be very strong over the next 5 years. See joboutlook.gov.au

Units of Study & Units of Competency

Unit of Study 1: Counselling in financial counselling

Units of Competency:

- CHCCSL001 Establish and confirm the counselling relationship
- CHCCSL002 Apply specialist interpersonal and counselling interview skills
- CHCCSL003 Facilitate the counselling relationship and process
- CHCCSL007 Support counselling clients in decision making process

Unit of Study 2: Technical skills and knowledge in financial counselling

Units of Competency:

- CHCFIN001 Facilitate the financial counselling process
- CHCFIN002 Identify and apply technical information to assist clients with financial issues
- CHCFIN003 Develop and use financial counselling tools and techniques
- CHCLEG002 Interpret and use legal information

Unit of Study 3: Client's interests, rights and needs

Units of Competency:

- CHCADV001 Facilitate the interests and rights of clients
- CHCADV005 Provide systems advocacy services
- CHCCDE002 Develop and implement community programs
- CHCPRP003 Reflect on and improve own professional practice

Unit of Study 4: Responding to client needs and interests

Units of Competency:

- CHCCCS019 Recognise and respond to crisis situations
- CHCDIV001 Work with diverse people
- CHCDFV001(e) Recognise and respond appropriately to domestic and family violence
- CHCCCS004(e) Assess co-existing needs
- CHCCSM005(e) Develop, facilitate and review all aspects of case management

Duration and Delivery Mode

12 Months Full-Time. Online only.

Please see 2021 Delivery Schedule for census dates.

This program is equivalent to 10 to 15 hours of study per week. Students will be required to undertake self-directed online learning outside of classroom delivery.

Location

Fully online. A mix of self-paced study and scheduled online tutorials.

Work Placement Requirements

Students must complete 220 hours of structured workplace (on-the-job) learning. While we are unable to guarantee placements, we will assist where we can to help students gain a placement. A current Working with Children check (within the last 12 months) is required before commencing work placement. Work placement requirements must be completed within 12 months of your final unit of study.

Recognition of Prior Learning (RPL)

RPL credit may be granted for relevant prior study.

Students seeking recognition for all or part of a qualification must complete the online AISR [Recognition Application](#) at least 14 days before the start of the course.

Tuition Fee, Payment Options, Loans

\$8,000

This qualification is on the approved list of courses for Vet Student Loans (VSL). [Check your eligibility here](#). To understand your obligations under the VET Student Loans program please see [this document](#), which includes information on the application process, ongoing student obligations, and how to cease accessing a VSL.

See our [Schedule of Fees](#) for key dates and payment options.

All enquiries regarding tuition fees and payment schedules should be directed to info@aisr.edu.au.

Enquiries & Enrolments

info@aisr.edu.au | (08) 8245 8100 | www.socialrelations.edu.au